

WOOD/FINISH AWARENESS FORM

Office Use Only: Job # _____

This form must be submitted with all orders.

We are dedicated to customer satisfaction! We take pride in hand-crafting beautiful cabinetry for your home using the finest woods and finishes. We feel it is important to explain some of the natural characteristics of woods and finishes which will have inherent variations simply because of their hand-application and their natural origins. Perfection and consistency can be achieved with synthetic products like laminates and plastics, but with natural woods and hand-applied finishes, variations are inevitable and part of their unique beauty and charm. The variations outlined below are natural characteristics and should not be considered reason for product replacement or warranty.

CHARACTERISTICS OF WOOD:

Color, Grain & Texture: Wood is a product of nature and will vary in color, texture and grain. This natural variation is part of the beauty, character and charm of wood – no two pieces are exactly alike. Cabinetry is crafted with many different types and cuts of wood - solid wood, veneer and plywood – and each can effect the final look of the finish. Even the soil and climate in which a tree grew, can affect the color and graining and how the wood accepts a finish.

Age/Mellowing: As wood ages and with exposure to sunlight and other elements, it will change slightly in color – this is called “mellowing”. In most species, the color will darken slightly but with Alder, it will actually become a shade lighter. This color change is subtle and occurs over time but can occur rapidly with intense, direct exposure to sunlight. (See below.)

Moisture/Humidity: All woods are affected by moisture and seasonal changes in humidity. In high humidity conditions, wood will expand, and in low humidity, wood will contract. This normal wood movement is more noticeable with mitered joints (some door styles) and “Inset” cabinetry. It is important to maintain year-round humidity levels (during storage, installation and use) at approximately 35%. Cabinetry (and any wood product) should not be exposed to extreme fluctuations in temperature and/or humidity.

CHARACTERISTICS OF FINISH: The manufacturer uses hand-applied finishes (stains, paints, glazes and various distressing techniques), so that the natural beauty of the wood is fully enhanced. As with any hand-application, there can be subtle variations in the application, the absorption of the stain, and the glaze detailing. Glazes and hand-distressing techniques require an especially artistic application and are meant to be random.

For all woods and finishes, it is important to view door samples and displays to see the full spectrum of color and wood variation that can occur. This is especially important for any glazed or distressed finishes due to their artistic application. Selections should not be based off a small color chip alone.

- ◆ **Natural Finish** - All woods in a natural finish will exhibit some color change (mellowing) when exposed to light. Any natural color variation within the wood will be more pronounced with a natural finish.
- ◆ **Dark stains on Maple or Knotty Alder** (i.e.: Butternut, Ginger, etc.) Because of the “density” of Maple, and softness of Alder, these wood species have varying areas of density that may absorb stains differently within the same area and create an inconsistent appearance.
- ◆ **Paint Finishes** - Hairline cracks may appear at the joints due to natural wood movement with seasonal changes in humidity. Grain texture will show when applied to Oak.
- ◆ **Glazed Finishes** - Glaze is applied and wiped by hand creating a “build up” in corners and profiles. Glaze is an artistic application and is intended to be random and unique for each application.
- ◆ **Distressed and/or Rub-Thru Finishes** - Multi-step finishes that use hand-detailing (distressing, rub-thru, etc.) require an artistic application and are intended to be random and unique for each application.
- ◆ **Exotic Veneers (Frameless Only)** - Exotic veneers are available with a natural finish only. Natural variations in grain pattern and color will be visible and are an expected characteristic.
- ◆ **Rustic Cherry** - Will exhibit large open knots and dramatic color variations. Review specs and photos online in the Dealer Login area under “Specs”.
- ◆ **Primed or Unfinished** - The manufacturer will warrant only the primer coat as it is supplied by our finish department. Primer coat must be field sanded and filled before final finish coat is applied. Unfinished parts are not covered under our warranty. Warpage of door and drawer fronts are **not** warranted. Field applied finishes are not covered under the warranty. This is in lieu of all other warranties, expressed or implied.
- ◆ **“Mellowing”** - All wood species will change color with age and exposure to sunlight, heat and other elements. Some species are more susceptible to mellowing than others.
Cherry will significantly darken as it ages. New cabinetry will be noticeably lighter in color than displays and aged samples, but will eventually mellow. Cherry can also exhibit areas of light and dark wood (heartwood and sapwood) within the same panel.
Hard Maple will darken and slightly yellow as it ages.
Knotty Alder will lighten as it ages.
- ◆ **Custom Color Match Finish**
A Custom Color match is provided to the customer for approval of the general appearance and color of the finish. Natural wood variations, grain, profiles and edge shapes may affect the final overall look.
Custom Color # _____ 1/2 Door Ack# _____

The characteristics listed above have been discussed with our customer and they have been shown a representative sample of their applicable wood and/or finish. For Rustic Cherry, the customer has reviewed the specs and photos online. The customer understands this information and agrees not to hold the manufacturer, or us as a dealer responsible if they later determine these natural characteristics are not acceptable.

DEALERSHIP NAME _____

Customer Code: _____

CONTACT NAME
(please print) _____

P. O. # _____

Dealer Signature

Date

CUSTOMER NAME
(please print) _____

Customer Signature

Date

DEALER NOTE: Orders will be held until a signed Wood/Finish Awareness Form is received. All selections must be made from current samples dated within the last 12 months. Refer to Specification Catalogs for available woods and finishes.